

DHA Geographic Service Provider (GSP) Contract Overview

Delivering mission critical capabilities globally

ABOUT USAF SBEAS

Contract #: HT001524D0012

Expiration Date: 3/2034

American Ops Operating Unit, American Tech Solutions, an SBA MP JV is a prime contract holder on the the Defense Health Agency's (DHA) GSP Multiple Award small business contract. This is a 10-year, \$2.4 billion Indefinite Delivery/Indefinite Quantity (IDIQ) contract that aims to modernize DHA's IT infrastructure and improve healthcare services for the military. The contract provides for a wide range of standardized IT support services to the Office of IT (OIT) and Medical Treatment Facilities and Other Lines of Business, both CONUS and OCONUS.

Contract Usage: GSP aims to standardize and enhance IT support throughout DHA facilities, with contractors delivering a wide array of IT tasks and services that may augment the DHA Global Enterprise.

KEY CONTRACT SERVICE AREAS (KSAs)

- Enterprise Information Technology
- Healthcare IT
- Mission Systems and Applications Design, Operations, and Maintenance
- Cybersecurity and Information Assurance
- Network Systems Support

American Ops Capabilities

The scope encompasses nine key areas: IT Service Desk; Database, Application, and Web Development; Identity Management and Desktop Support; Data Center Operations; Web Technologies; Information Assurance; Network Operations; ; Clinical Informatics; Telecommunications and Information Business Operations.

American Ops capabilities and experience delivering healthcare and enterprise IT cover all nine GSP scope areas of responsibility. Through our American Tech Solutions Operating Unit, we have exceptional history performing for DHA OIT.

American Operations Profile

Mission Statement: Modernizing Operations for Tomorrows Missions

Established in 1991: Over 30 years of delivery experience.

Small Business: American Ops is the SB Prime

Cage Code / Unique Identifier Code :

- American Tech Solutions – 8UVR9 / ZLJRBU5XFQR9
- American Operations – OWM86 / PCVUKUJGD3H7

American Ops Experience:

- Multiple Past Performances with 100+ FTE's and +\$100M TCV
- Workforce supporting both CONUS/OCONUS locations.
- World Class Quality Management System
- DCAA Audited and Approved Accounting, Estimating, and Purchasing System
- CMMI ML 3 For Services and Development
- ISO 9001-2015
- ISO 20000-1 ITSM
- ISO 27001:2013 ISM
- Facility Security Clearance

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